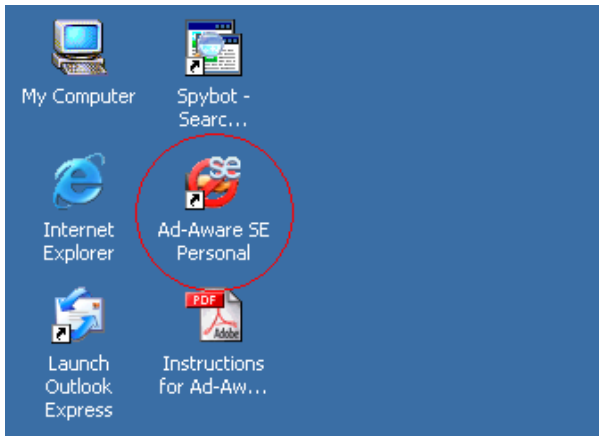


# Instructions for using Ad-Aware and Spybot

## Ad-Aware Procedures

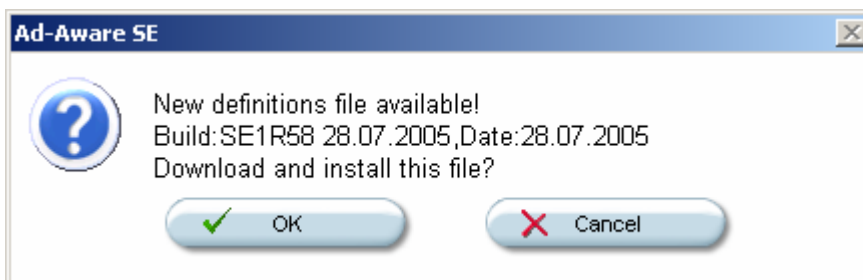
1. There should be an icon on the desktop for Ad-Aware. Double click on it



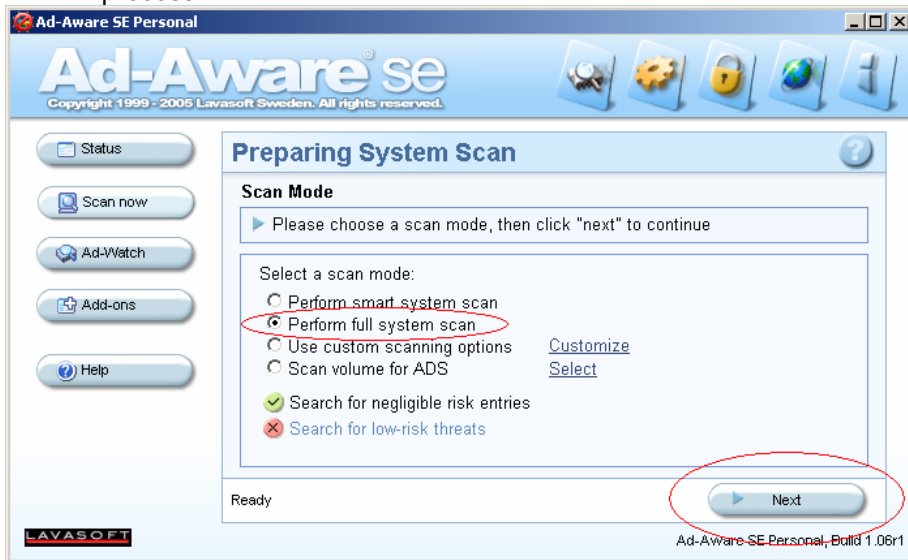
2. After opening Ad-Aware, you will see a globe in the top right hand corner of the window. Click on it. This will download updates over the internet. (You will need to be connected for this step.)



3. Follow the instructions to download the updates then click finish.



4. In the lower right hand side, there is a start button. Click on that button.
5. At the next screen, select "Perform full system scan" and click next to start the scanning process.



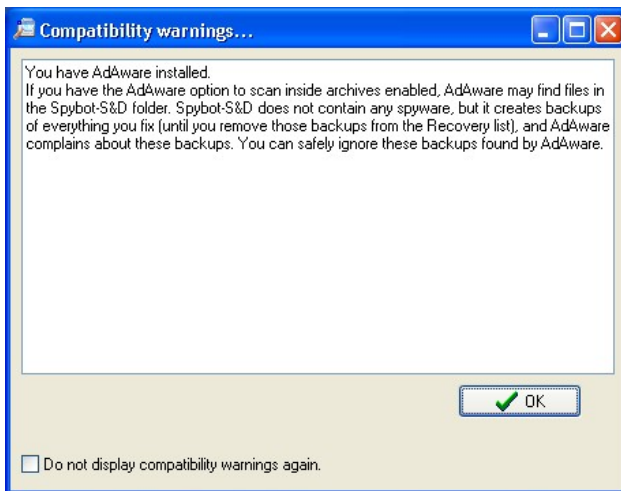
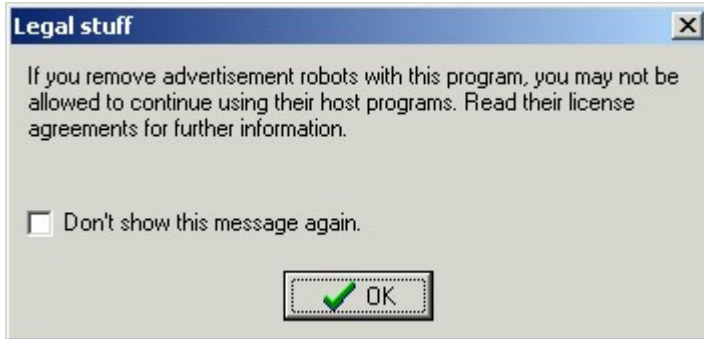
6. When the scan finishes, click Next.
7. Right click on any one of the objects and click "select all objects". Then click Next in the lower right hand part of the screen.



8. Finally, click ok to finish removing all objects

# Spybot Search and Destroy

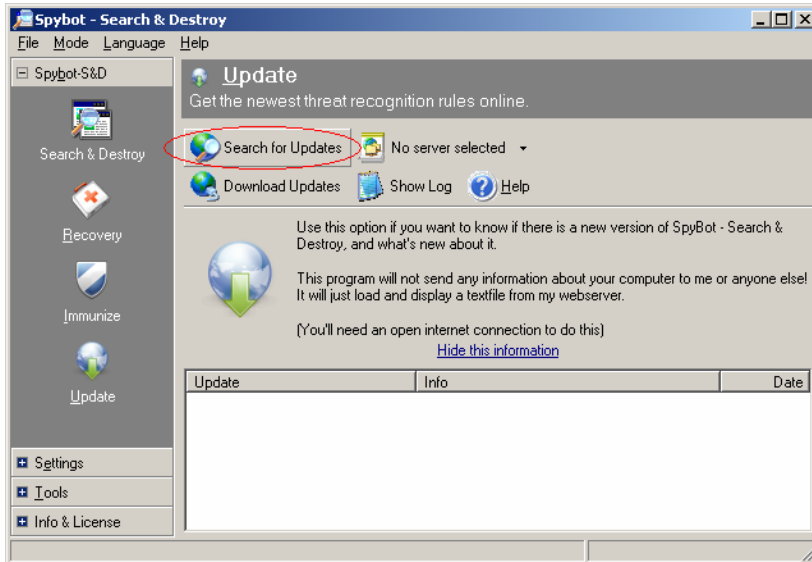
1. Double click on the “Spybot Search & Destroy” icon on the desktop.
2. If either of these two screens comes up, simply click OK at each.



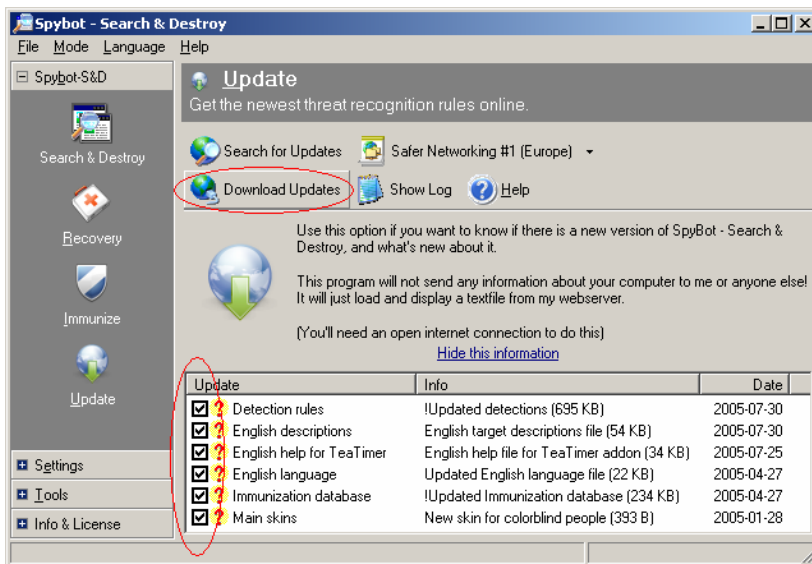
3. On the left hand side, the fourth button from the top is labeled “Update”. Click on it to update Spybot. (You will need to be connected to the internet for this step.)



4. Now click Search for Updates.

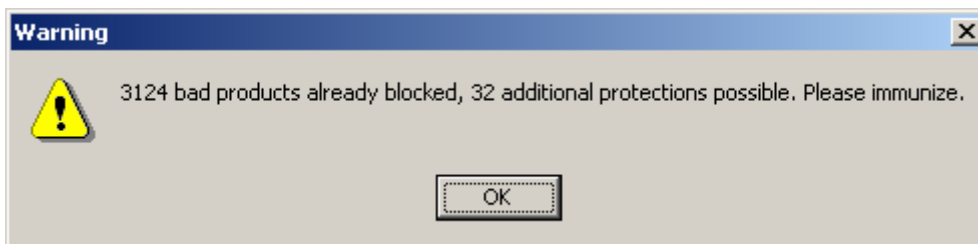


5. Check all the boxes if any and click Download Updates

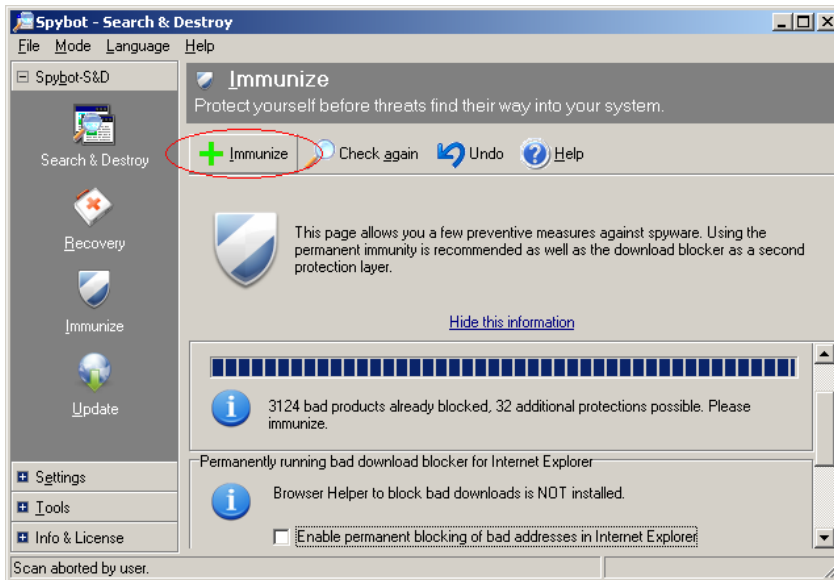


6. It may restart the program. If so, go back to step 2.

7. If any new updates were installed, click on Immunize, the third button down on the left hand side. Spybot will then check its immunization status.

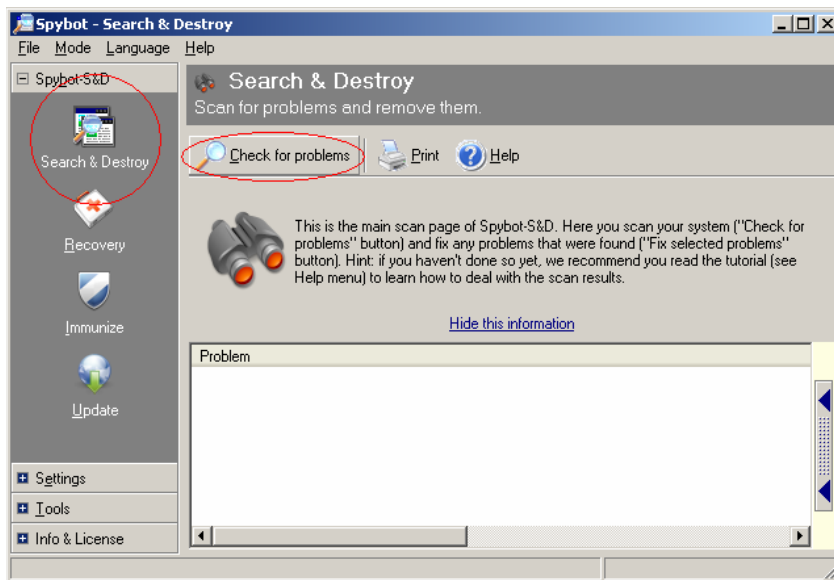


8. If Spybot reports that immunization is needed, click on Immunize



9. Now, Click on Search & Destroy in the upper left hand side.

10. Click the Check for Problems button to the right of that.



11. Scroll down and verify that all boxes are checked, then click "Fix Selected problems", and finally, click "Yes" to completed fixing all found problems